

HOTEL CAFÉ ROYAL

REGENT STREET, LONDON

Hotel Café Royal is pleased to be a pet friendly property. To ensure the best experience for all of our guests, including those of the four-legged kind, please review the below and sign in acknowledgement of this policy.

- 🐾 In guestrooms and suites our furry guests may roam free, however in the public areas of the hotel all pets are to be kept on a lead or in a carrier.
- 🐾 Pets up to 12kg are welcome at the hotel, however, our spa, Akasha Holistic Wellbeing, is a people only area.
- 🐾 We want to ensure that all of our guests and their pets have a wonderful stay. As no one likes to be left alone in a room, please avoid leaving pets and service animals unattended. Our Concierge team will be delighted to book pet sitting or dog walking services with our friends at [Tailster](#).
- 🐾 We know that accidents happen and that new environments can be very exciting. The hotel can provide litter trays and pads for pets if needed but should any additional cleaning or repair work need to be carried out after the stay, the hotel will be authorised to charge my credit card, even if discovered following my departure.
- 🐾 Should my pet create a disturbance which leads to complaints from other hotel guests, at the request of the hotel, I shall seek out alternative accommodation for my pet outside of the hotel.

To ensure that we are ready for your stay, please provide the following:

Name of pet: _____

Type of pet: _____

Breed of dog: _____

Size/weight/age: _____

Any special requirements _____

In case of emergency, please contact:

Name: _____

Telephone number: _____

Secondary contact: _____

Telephone number: _____

In the event of an emergency during which I or my designated secondary contact person cannot be reached, I agree to relinquish the care of my pet to the hotel's recommended pet carer or vet.

Indemnification

Whilst staying at Hotel Café Royal I shall assume full responsibility for any damage to the property or personal injury caused by my pet to any guests, employees or invitees, including any approved veterinarian and its employees. In the event that such personal injuries or property damage should arise, I agree to indemnify, defend and uphold harm to Hotel Café Royal together with its past or present officers, directors, employees, agents, attorneys, insurers, affiliated companies, successors and assigns, for any claim which may arise.

General Release

In consideration of Hotel Café Royal and/or The Set Hotels permitting me to house my pet at Hotel Café Royal for the duration of my stay I, and my successors and assigns, release and discharge Hotel Café Royal and/or The Set Hotels together with its past or present officers, directors, employees, agents, attorneys, insurers, affiliated companies, successors and assigns from all actions, suits, debts, bills, contract, controversies, agreements, promises, trespasses, damages, judgments, claims and demands whatsoever in law or equity, known or unknown, which I or my successors or assigns ever had, now have or hereafter can, shall or may have, and included.

Agreed and accepted:

Name:

Signature:

Date: